

Job Posting: Indigenous Pharmacy Manager

About Indigicare Medicines & Team

Indigicare Medicines is an innovative Indigenous-owned community pharmacy preparing to launch in Vancouver providing an exciting new service model that is holistic, culturally safe, and ethical for Indigenous families and individuals. We use a patient-centered and interprofessional focus to support people in improving their health and wellness. In everything we do, we emphasize a two-eyes seeing approach, blending both Indigenous and western worldviews.



In addition to providing a full-service pharmacy experience, we offer traditional medicine access. We are partnered with Lu'ma Medical Centre that provides safe, culturally integrated primary care with a team of Elders, physicians, nurse practitioners, registered nurses, mental health counsellors, and social navigators. The pharmacy is integrated as part of the circle of care that braids the values of traditional and western health care, to meet the diverse needs of patients. We nurture permanency in health care relationships and team members have an interest in long-term career employment at Indigicare Medicines.

Job Description

The Pharmacy Manager plays a critical role in supporting patients and families with culturally safe pharmaceutical care. You will practice within the full scope of practice and professional standards of the College of Pharmacists of British Columbia. This includes dispensary duties, patient counselling and education, clinical services such as medication assessments, and innovative care services in collaboration with the broader team. The Pharmacy Manager oversees all aspects of the operations of the dispensary and will have the unique opportunity to develop and implement new and innovative service models in a supportive environment.

Job Responsibilities:

In the Pharmacy Manager role you will:

- Play a central role in all aspects of the pharmacy operations, the development and implementation of service models, and oversight of staff;
- Maximize the functioning and independence of patients through best possible pharmacy services to support individuals, families and groups, including accurate and timely dispensation of medications using compliance aids when necessary;
- Work closely with Traditional Healers, Elders, and other Indigenous experts to incorporate both western and Indigenous medicines
- Meet with patients one-on-one to provide comprehensive medication reviews;
- Provide recommendations for patients and drug information questions by other healthcare providers;
- Provide quality documentation in a timely manner (e.g. SOAP notes, best possible medication histories);
- Participate in brainstorming meetings and other administrative sessions as needed
- Advocate for patients who need coverage for medications through Plan W and/or NIHB;
- Contribute to development of new programs that address community health needs by collaborating with

the broader team and other related partners to identify, recommend and/or develop resources, materials and/or programs; participate in the delivery and evaluation of the program(s);

- Participate in the overall quality improvement of the pharmacy;
- Provide leadership for appropriate community connections for the team and patients; and
- Supervise students in future experiential practicums.

Skills and Qualifications

- Full registration as a pharmacist with the College of Pharmacists of BC, in good standing
- Additional certification and training completed prior to, or at the start of employment including Community Pharmacy Manager Education, Opioid Agonist Treatment Compliance and Management Program for Pharmacy, and Certification for Drug Administration by Injection and Intranasal Route;
- Exceptional communication skills;
- Innovative, problem-solving, and forward-thinking attitude;
- Willingness to learn and adjust as the patient needs change;
- Experience working independently and in a clinical/multidisciplinary setting is an asset, but not required;
- Recent experience and comfort managing the day-to-day operations of a community pharmacy;
- Basic computer literacy to operate pharmacy software systems (Kroll and electronic medical record experience are assets), word processing, internet and email software;
- Knowledge and willingness to learn about systemic issues Indigenous people experience today and inter-generationally such as poverty, unemployment, stigma, and isolation;
- Experience with pharmacy benefits available to Indigenous people including Plan W and NIHB;
- Experience working with Indigenous communities or in Indigenous health is an asset and a preference;
- Successful candidates must undergo a Vulnerable Sector Screening reference check
- Indigenous ancestry is an asset and a preference.

****Preference will be given to those who identify as Indigenous/Aboriginal, First Nations, Inuit, or Métis****

Status: Permanent Fulltime – PT for the first 4-6 mths.
Start Date: ASAP Part-time
Schedule: 1 day / week for the first 4-6 mths. Then 5 days/wk Mon-Fri
Wages: \$50 - 58 commiserate to experience
Benefits: Vacation & Extended Health Benefits
Hours: 8am to 5pm, Mon-Fri.
Posting Date: Dec 15, 2023
Closing Date: When position is filled
Apply: Email Cover Letter and Resume to: indigicaremedicines@gmail.com